



Release of Liability and Client Agreement



During a grooming session, we have scissors & clippers on your dog and they get so excited to see you. For the SAFETY of your pet and our staff, we ask all Grooming Owner's stay at the front lobby at all times unless requested by the groomer.

- I understand that, due to the nature of the business, ShamPooches' floors may be slippery when wet and will exercise all due caution within the premises.
- I will closely supervise my pet at all times while at ShamPooches. I understand that any items damaged by my pet, including chewing or leg-lifting, are considered an "instant purchase" and that I will be held fully responsible for their cost.
- I agree to keep my dog leashed at all times during our visit to ShamPooches. I furthermore agree to keep my dog secured with a grooming loop at all times while in the tub.
- I understand that, while ShamPooches will attempt to perform all services requested to completion, ShamPooches is not willing to subject my pet(s) to extreme or undue stress. Some services may not be able to be performed fully depending on my pet's behavior.
- I certify that my pet is current on all vaccinations including Rabies, Distemper, and Parvovirus.
- I understand that ShamPooches has the right to refuse service to me and/ or my pet(s) at any time and for any reason, including a history of demonstrating aggressive behaviors. I understand all bites must be reported to local authorities under the law.
- I understand that ShamPooches staff are trained to clip nails in a safe and thorough manner. I am aware that many dogs do not like having their nails clipped and may become anxious during the process. In order to avoid trauma to my pet, ShamPooches may suggest visiting a veterinarian for this procedure. I am also aware that ShamPooches offers complimentary nail dremmeling as part of the nail clip, but that this may not be able to be performed due to my dog's behavior and/or coat condition for safety reasons. I am aware that, although ShamPooches will do their best to avoid quicking my dog's nails, and if so a staff member will treat the nail with styptic powder.
- I authorize ShamPooches to take any action deemed necessary for the safety, health, and well-being of my pet(s) in an emergency situation, while under the care of ShamPooches, including seeking professional veterinary treatment.
- I understand that ShamPooches will exercise all due diligence regarding the care of my pet, but that unforeseen situations can arise when working with animals. ShamPooches will immediately notify me if such a situation occurs concerning my pet(s). I agree to relieve ShamPooches, its employees, owners and agents from any liability which may arise from such unpredictable circumstances.
- In consideration of services rendered by ShamPooches, I release any and all liabilities relating to all known or unknown behavioral and/or health-related issues concerning my pet. I waive any and all claims against ShamPooches relating to safety of my pet arising during their stay at the ShamPooches facility.

By signing, I acknowledge that I have read this agreement in its entirety and agree to all terms.

Client Signature

Date